Smart Card Split Tender Reversal Update:

What is Split Tender and Reversals Again?

- For Fruit & Vegetables Benefits (CVB) the cost of a single item can be paid for with both WIC and another form of tender.
- •On the occasion that the participant does not have enough other funds to cover the cost of a fruit or vegetable item already removed from the card, the retailer needs to be able to restore the benefit.

Why Do We Want Split Tender?

- a.) Allows WIC customers to more readily use <u>all</u> of their benefits
- b.) Less lane issues for participants-needing to put back an item if they go over CVB balance
- c.) Greater sales potential for WIC retailers
- d.) May be FNS Mandated

What's Been Done?

a.) Held Conference calls with WIC Authorities, FNS, Developers and Retailers.

b.) Prepared & Sent Proposal to FNS

c.) Received FNS Feedback

What's in the Proposal?

- a.) Allow Split Tender for fruits & vegetables.
- b.) No changes to claim or transaction files for split tender
- c.) Allow reversal if other tender not available Single transaction if reversed-combination of the off & back on
- d.) Reversal must be in same transaction prior to closing the transaction
- e.) Reversals require another card insertion and authentication.

What's Next?

- a.) Modify Proposal including:
 - i. Minor clarification & wordsmithing
 - ii. Introduction of risks associated with reversals
 - iii. Inclusion of some potential future reversal limitations to the cards.
- b.) Resubmission of proposal
- c.) Approval of proposal
- d.) System Specification & Rule changes
- e.) Changes to retailers' & authorities' systems
- g.) Testing of changes
- h.) Migration